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SUMMARY

System Administrator. Experience with a variety of operating systems and programs. Program in Perl and PHP. Quick, self-directed learner. Clear communicator. Good at working with users.

EXPERIENCE

REAL NETWORKS, INC., Seattle, WA **2000 – Present**
Senior Systems Engineer (2008–Present)

Wrote and maintained web-based reporting, monitoring, and administration system. Wrote Perl and PHP scripts for various tasks. Installed, set up, monitored and troubleshot several farms of servers, including RealServers, web servers, DNS servers, and FTP servers. Monitored usage and performed tape backups for a 24TB content array. Trained junior and associate systems administrators. Carried a pager for 24/7 support.

Senior Systems Administrator (2004–2008)

Systems Administrator (2003–2004)

Associate Systems Administrator (2002–2003)

Junior Systems Administrator, contractor through Comforce (2000–2002)

As above.

CUCINA HOLDINGS, INC. (Caravali Coffees), Kent, WA **1996 – 2000**
Computer Support (1999–2000)

Maintained local area network. Performed daily backups. Supported 12 users at the Kent facility. Maintained Novell fileservers. Troubleshot network problems. Fixed desktop and laptop systems. Restored files as needed. These responsibilities were in addition to my primary job of quality control (below).

Quality Control (1998–2000)

Maintained and enhanced coffee quality. Conducted daily cuppings with roasting staff. Sample roasted and cupped green coffee offerings and approvals. Established grind levels. Modified blends, roast curves, and roast colors as necessary. Tracked green coffee purchases. Fixed green coffee tracking spreadsheet. Wrote coffee information database in Lotus Notes.

Roaster Lead (1996–1998)

Oversaw roasting area, directly supervising 4 people. Maintained and enhanced roast quality and consistency by setting curve guidelines and conducting daily cuppings with roasting staff. Roasted coffee.

STARBUCKS COFFEE, Seattle, WA **1992–1996**

Roaster Lead (1995–1996)

Roaster (1995)

Roaster Technician (1994–1995)

Production Lead (1993–1994)

Machine Operator (1992–1993)

Production Specialist (1992)

COMPUTER SKILLS

Mostly program in Perl and PHP. Also use SQL, HTML, JavaScript, and bash.

Have experience with a wide variety of OSes, programs, and technologies, including:

Linux (Debian and Redhat)
PostgreSQL
RealMedia Server

Solaris
Icecast
Exim

DNS (BIND)
NFS
Oracle

Apache
Sendmail
ProFTPD